# On Line Patient Profiling in CHCS

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**ARE YOU TIRED OF SEEING "OTHER PHARMACY" ON CLINICAL SCREENINGS?  DID YOU KNOW THAT YOU CAN NOW VIEW THE PDTS PATIENT PROFILE?**

At this time, all sites should have On Line Patient Profiling, installed in the new CHCS release of Version 4.63.  If your site does not show both the CHCS and PDTS profiles, please contact your System's office immediately.  There are certain commands that need to be run in order to activate the On Line Patient Profile.

On Line Patient Profiling is a new CHCS option for providers or pharmacy to view the entire patient profile (combined CHCS and PDTS profile) for a patient that has been registered in their CHCS system and has the critical data elements available to send the request to PDTS.

**What are the critical data elements?**  The patient must have a sponsor's SSN, DDS (DEERS Dependant Suffix) and FSN (Family Sequence Number).  The DDS and FSN are NOT entries in CHCS by local staff.  These are CHCS fields auto populated by DEERS.  To ensure these fields are correctly populated, especially on new patients, complete a DEERS check at time of registration.

**To access the On Line Patient profile for PHARMACY follow menu path PHR>OPM>PM>PRI.**  Enter the PATIENT name at the SELECT PATIENT /RX# prompt.  Then choose P for combined CHCS and PDTS profile.  Choose the number corresponding to the time frame (30 days, 60 days, etc) wished to view.  The profile can be viewed on the screen, sent to a printer or sent to your CHCS Mail Box.  If a response is not received with in 6 seconds then CHCS will display "No profile response received from the PDTS" and then will allow the user to send the profile to the mailbox or a printer when the connectivity has been reestablished.

**To access the On Line Patient Profile for CLINICAL users, after entering in ORE, enter the patient name and requesting location.**  At the Action prompt enter DPRX (Display PDTS Patient Profile). Choose the number corresponding to the time frame (30 days, 60 days, etc) wished to view.  The profile can be viewed on the screen, sent to a printer or sent to your CHCS Mail Box.  If a response is not received with in 6 seconds then CHCS will display "No profile response received from the PDTS" and then will allow the user to send the profile to the mailbox or a printer when the connectivity has been reestablished.

When viewing the patient profile through the On Line patient profile query, the individual will first see the CHCS patient profile followed by the PDTS patient profile.  While the PDTS central patient profile has all of the prescriptions that were filled in that time frame, the information represented will be only the most recent fill for that particular prescription coming from outside of the CHCS HOST site.  PDTS sends the Rx number, drug name, pharmacy name, physician name (if on file), quantity, days supply, new or refill code and date filled.  In the New or Refill column a ZERO (0) is an indication of a NEW fill as 1,2,3,4, etc is an indication of the refill.

During Alpha testing at Wright Patterson AFB, response time back to the user were between 2 and 5 seconds.  The average turn around time at PDTS was less than 1 second.  Please keep in mind the length of time it takes to get a profile back can be dependant upon the length of time requested as well as the length of the patient profile.

**Here is what the profile looks like:**

**A. Accessing the Combined CHCS/PDTS Profile**

          **1) PHARMACY USERS**

Pharmacy users are able request, view and print the PDTS Online Profile via the PRI menu option. (PHR->OPM-> PM->PRI)

To access the CHCS/PDTS combined profile, a PATIENT must be entered at the "Select PATIENT or RX #:" prompt.

Once a PATIENT is entered, the prescription viewing options of "A" (Active), "B" (Both Active and Inactive) and "R" (Range of dates) appear along with a new option "P" (Combined CHCS and PDTS Profile) as shown in Screen 3-1. After entering "P" at the "SELECTION:" prompt, the pharmacy user will be prompted for further sorting details as outlined in section B.

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```
Select Prescriptions Menu Option: PRI  Prescription Inquiry
Select PATIENT or RX #: KANE,ANNA                      20/432-01-1005 23 Feb
1970 F AO6   OK? YES//  (YES)
                 KANE,ANNA
NO ALLERGIES DOCUMENTED


YOU MAY SELECT:        A FOR ACTIVE PRESCRIPTIONS ONLY
                       B FOR BOTH ACTIVE AND INACTIVE
PRESCRIPTIONS

                       R FOR RANGE OF DATES
                       P FOR COMBINED CHCS AND PDTS PROFILE
```
**←NEW**
```
                       <RET> TO BYPASS PROFILE


SELECTION: P
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➢The local profile remains expandable per current functionality when selecting an RX# or PATIENT at the "Select PATIENT or RX #:" prompt.

## 2) CLINICAL USERS

Clinical personnel request the combined CHCS/PDTS profile through the Order Entry (ORE) menu option. After entering the patient's name and the requesting location the user types in "DPRX" (DISPLAY PDTS PAT PROFILE) at the "ACTION:" prompt as shown in Screen 3-2. The user will be prompted for further search details as explained in the next section.

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Select PATIENT NAME: KANE,ANNA          20/432-01-1005 23 Feb 1970 F AO6
     OK? YES//  (YES)
Select REQUESTING LOCATION: AABA
Select CLINICAL SERVICE/MEPRS CODE: AABA (CARDIOLOGY)//


KANE,ANNA            Age:31    20/432-01-1005                OUTPAT POL
 This patient has Active orders. Enter DPOL to display them.
 DPOL - Display Patient Order List
 To change display preferences, enter USR at the ACTION prompt.

 *OUTPAT*

ACTION: **DPRX**       **DISPLAY PDTS PAT PROFILE**       **DPRX**
     **←NEW**

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➤The DPRX option is displayed as a part of the "ORDER ACTION" list when entering a double question mark (??) at the "ACTION:" prompt.

**B. Determine a Time Frame**

Upon selecting the PDTS profile action the system will prompt the pharmacy or clinical user for the desired time frame of the profile. (30,60,90,120 or 180 days) The user must enter the number (1-5) that corresponds with the desired time period. (Screen 3-3)

The time period represent the number of days in the past the user wishes to look for both PDTS prescriptions as well as local prescriptions.  The dates being referenced are based upon the last fill or refill date for each prescription.

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1 = 30
2 = 60
3 = 90
4 = 120
5 = 180
SELECT # OF DAYS FOR PDTS PROFILE (1-5):

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The system will only accept numbers 1-5. If the requested time period is entered incorrectly, the user will be prompted to reenter a valid response.

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SELECT # OF DAYS FOR PDTS PROFILE (1-5): **180      ⬅INVALID RESPONSE**

    **ENTER '1' IF YOU WANT A PROFILE OF 30 DAYS**
    **ENTER '2' IF YOU WANT A PROFILE OF 60 DAYS**
    **ENTER '3' IF YOU WANT A PROFILE OF 90 DAYS**
    **ENTER '4' IF YOU WANT A PROFILE OF 120 DAYS**
    **ENTER '5' IF YOU WANT A PROFILE OF 180 DAYS**

1 = 30
2 = 60
3 = 90
4 = 120
5 = 180

SELECT # OF DAYS FOR PDTS PROFILE (1-5): 5

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## C. Viewing the Profile

After the time frame is selected a method for receiving the combined CHCS/PDTS profile must be defined. The user has three options: send results to the user's CHCS mailbox; send results to a printing device, or view results from the terminal (view the profile interactively on the screen). The user is prompted for each method as explained in the following sections.

All methods for displaying results will show the CHCS prescriptions followed by the PDTS prescriptions with fill/refill dates that fall within the user-selected time period. The message will contain only the most current fill for each unique prescription. That is, if a prescription was filled three times under the same prescription number within the requested time period, only the most current fill of the prescription will be displayed in the Online Profile Response.

The CHCS profile is composed of all prescription filled at the requesting host MTF. The PDTS profile is made of prescriptions filled at pharmacies outside of the requesting host's chain code (which is established by the PDTS) to include other MTFs, TRICARE contracted pharmacies and the NMOP .

### 1) Results Via CHCS Mail Message

After the time frame is selected the user has the choice to send the results to the user's CHCS mailbox. (Screen 3-5) The default is set to "NO." If the user wishes to have the resultant CHCS/PDTS profile sent in a mail message to the user's mailbox, "Y" or "YES" must be entered at the prompt.

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WOULD YOU LIKE TO SEND THIS PROFILE TO YOUR MAILBOX? No//

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**End of Screen** Error! No text of specified style in document.**-5**

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When opting to view the profile via e-mail message by entering "Y" or "YES," the user may then proceed with other system activities. The request is not done interactively.  The combined profile will be assembled in the background and sent to the requester's CHCS e-mail account.  The CHCS/PDTS profile e-mail bulletin is shown in Screen 3-6.

Subj: KANE,ANNA - COMBINED CHCS/PDTS DRUG PROFILE
   Fri, 21 Sep 2001 12:06:42  123 Lines
**From: YOUR,NAME in 'IN' basket.**            ←**NEW (Requesting User's Name)**
Expires: 20 Dec 2001

***** KANE,ANNA *****
↙**(New Patient ID Fields)**↘
**PDTS Cardholder ID:** 432-01-1005 20    **PDTS Person Code:** 1  21 Sep 2001 12:06
Age: 31y    Sex: FEMALE                Profile Length: 120 DAYS


Allergies:
Pharmacy Comment: NONE


**CHCS PROFILE (LAST 120 DAYS)**


| RX #<br>LEFT | DRUG | STATUS | QTY | FILL DATE | REF |
|---|---|---|---|---|---|
| A4906<br>NR | AMITRIPTYLINE--PO 25MG TAB | W | 90 | Suspense | |
| A4866<br>of 3 | ZOLOFT--PO 100MG TAB | R | 90 | 17 Sep 2001 | 2 |
| A4867<br>of 3 | PROZAC--PO 20MG CAP MG | W | 90 | 17 Sep 2001 | 3 |
| A4868<br>of 3 | NORTRIPTYLINE--PO 25MG CAP | D | 270 | 17 Sep 2001 | 3 |
| A4869<br>of 3 | NITROGLYCERIN--SL 0.4MG TBSL | A | 1 | 17 Sep 2001 | 3 |


**SCROLL DOWN FOR PDTS PROFILE**

## PDTS PROFILE (LAST 120 DAYS)

| PDTS RX# FILLED | DRUG NAME <PHARMACY NAME/PHYSICIAN> | QTY | DAYS SUPPLY | NEW/ REFILL | DATE |
|---|---|---|---|---|---|
| 118 2001 | ZOLOFT TABLET 100MG | 90 | 90 | 1 | 19 Sep |
| | <BALBOA MAIN PHR/JONES> | | | | |
| 156 2001 | PAXIL TABLET 10MG | 90 | 90 | 0 | 19 Sep |
| | <NMOP/RICHARSON> | | | | |
| 112 2001 | PROSCAR TABLET 5MG | 90 | 90 | 0 | 16 Sep |
| | <RITE-AID #323/MILLER> | | | | |
| 114 2001 | PYRIDIUM TABLET 200MG | 30 | 10 | 0 | 16 Sep |
| | <WALMART #22/MYERS> | | | | |
| 116 2001 | NOROXIN TABLET 400MG | 20 | 10 | 0 | 16 Sep |
| | <WRMC MAIN PHR/CLEAL> | | | | |

*** END OF REPORT ***

Personal Data - Privacy Act of 1974 (PL 93-579)

Select MESSAGE Action: IGNORE (in IN basket)//